



● Draft ● Not started ● On Track ● Behind ● Overdue ● Complete → Direct Alignment --- Indirect Alignment

## BREAK O'DAY COUNCIL PLAN COMMUNITY

Current Co...	Goal	Update
76%	<b>Strategy 1.1 Create an informed and involved community by developing channels of communication.: 30 to 100</b>	
76%	↳ <b>Key Focus Area 1.1.1 Communication: Improve and develop communication processes that lead to the community feeling more informed and involved.</b>	Improvements to communication processes is an ongoing activity with the Communications Coordinator working with the various Council Departments on their community consultation process. Progress is generally on track but progress in the Development Services and Works areas have been constrained due to workloads and/or staff vacancies. Once the Community Engagement Strategy is implemented there will be more clarity internally around BODC's expectations in this space.  The Communications Coordinator has also been working with the Mental Health and Wellbeing Officer regarding engaging the community to be a part of the Community Wellbeing Project.
60%	↳ <b>Actions 1.1.1.1 Online Surveys - Increase the use of surveys in community consultation regarding Council activities including a focus on comparative information.: 100%</b>	The use of surveys as a consultation tool is ongoing. The implementation of the Community Engagement Strategy will provide more clarity around process in this space. Surveys currently underway include: <ul style="list-style-type: none"> <li>• Business Survey collation August 2019 - 2020</li> <li>• Business Survey collection of data - December 2020 - February 2021</li> </ul> Both the collation and the new surveys will be sent out in the first week of March
48%	↳ <b>Actions 1.1.1.2 Plain English Communication - Develop a 'Plain English' approach to Council communications in line with the new Communications Guide.: 100%</b>	This activity was stalled due to staffing.

100%	<p>→ <b>Actions 1.1.1.3 Community Survey - Develop a community survey to determine the most effective methods of communication.: 100%</b></p>	<p>During the Park Snack and Chat sessions and the survey used for these, the CC added in a question regarding what methods and media community members used to get Council information, This question found that digital methods, ie direct email and Facebook were the two best platforms for communicating with our community. The second part of the question asked respondents if they would like to added to our newsletter list, through this we gathered an additional approx. 100 email addresses to be added to the newsletter list. Now that we have this understanding the CC plans on reviewing the need for monthly newsletters in consideration of the fact that facebook has now become a major source of information.</p>
90%	<p>→ <b>Actions 1.1.1.4 Break O'Day Council (BODC) Website - Review and develop the BODC website for relevance and accessibility.: 100%</b></p>	<p>Council's website has been reviewed and updated. Changes included:</p> <ul style="list-style-type: none"> <li>• Making items alphabetical so they were easier to find</li> <li>• Updating the Community Services page so that information was collated and easier to find</li> <li>• Old files removed from the archive to ensure they could not be searched</li> <li>• Departmental updates.</li> </ul> <p>Remaining is the revision of the Planning and Building pages</p>
84%	<p>→ <b>Actions 1.1.1.5 Communication Activities - Review and improve the quality of outward Council communications ensuring consistency with the Communications Guide with particular reference to tone.: 100%</b></p>	<p>This is an ongoing task. The communications coordinator continues to work with various departments on their outward communication. The focus for this finical year will be working with both the DS and Works Departments on their communication methods.</p>
60%	<p><b>Strategy 1.2 Build community capacity by creating opportunities for involvement or enjoyment that enable people to share their skills and knowledge.: 30 to 100</b></p>	
60%	<p>↳ <b>Key Focus Area 1.2.1 Events and Activities: Creates a culture of volunteering and support to enable vibrant and sustainable events, activities and community groups: 100%</b></p>	<p>Following the disruption created by Covid-19 we are starting to see a recovery in the area of Events as events start to become scheduled from February 2021 onwards with Council officers assisting organisers to get their plans into place. Disappointingly the events calendar we normally experience in January has been cancelled however events such as the Break O'Day Triathlon are scheduled to occur. Substantial effort in supporting the organisers of the Dragon Trail MTB event is occurring, this will be the first major event on the St Helens MTB Network.</p>
60%	<p>→ <b>Actions 1.2.1.1 Increasing Volunteers - Work with community groups and interested parties to hold activities in our Municipality focused on strengthening and increasing our volunteer base.: 100%</b></p>	<p>Council staff are again working with volunteer organisations to recommence activities that were previously held in our community. Some volunteer organisations have to rebuild due to volunteers reassessing their commitments during Covid 19. Some Volunteer groups have commenced catering for external events eg. Dragon Trail and as part of this commitment have had to increase their volunteer base and this has occurred by them promoting what they do - Council supports this process by on forwarding emails and/or when people enquire - we suggest they meet with these organisations.</p>
60%	<p>→ <b>Actions 1.2.1.2 Event Capacity Building - Assist community groups with event planning through mentoring, supporting and facilitating a pathway for event planning.: 100%</b></p>	<p>Council has been working with 3 new events for the Break O'Day Community, being Dragon Trail MTB which has 344 athletes from all over Australia embarking on St Helens Mountain Bik Trail Network and the Bay of Fires Mountain Bike Trail 18-20 March 2021. This has been developed into an annual event and once the International borders are open, then the event will be attracting Mountain Bikers from all over the world, targeting New Zealand, Japan and South Africa.</p> <p>Ten Days on Island is coming to St Helens in March also with two events, one in the Portland Memorial Hall "If Halls Could Speak" and the other is a walking tour around George's Bay with a geographical mobile application, educating on the history of different locations around the bay.</p> <p>St Marys Community Space Opening Event is ran by the St Marys Community Space Inc Community Group and supported by Council. Council has provided support with Risk Management Plan, COVID Safety Plan and Insurance for the event.</p>

60%	→ <b>Actions 1.2.1.3 Community Event Support - Work with event organisers to strengthen their capacity to deliver events including events cancelled due to COVID-19 by supporting them through planning for the future events including Public Health requirements.: 100%</b>	Community Services Project Officer has been working closely in the redevelopment of the Dragon Trail MTB event for 2021. There has now been an action plan for Council Officers and the logistics required for pre-event, which includes trails preparedness, community engagement, Bendigo Community Stadium, Swimcart Beach and Flagstaff Trailhead event space planning and ensuring all permits and permissions are granted.
60%	→ <b>Actions 1.2.1.4 Event Attraction - Work with event organisers and organisations to develop and attract new events to the area.: 100%</b>	As Covid restrictions are eased external events are now starting to be planned but contingency plans to cancel are also part of the discussion. Council staff are working with external organisations around a MTB Trans event but this has currently be postponed until November, 2021 due to travel restrictions with New Zealand. Another event is the Supermodel event that was scheduled for 2020 but has now been planned for late 2021.
46%	<b>Strategy 1.3 Foster and support leadership within the community to share the responsibility for securing the future we desire.: 30 to 100</b>	
46%	↳ <b>Key Focus Area 1.3.1 Community and Council Collaboration:Work within a community engagement framework which defines the relationship between the community and Council in decision making and project delivery.: 100%</b>	The primary activity in this area is completion of the Community engagement Framework, as noted in the updates this is dependent on greater clarification in relation to future Local government Act requirements. In the meantime Council continues to refine and undertake engagement activities.
50%	→ <b>Actions 1.3.1.1 Community Engagement Framework - Based on feedback received and involving community consultation, develop and adopt a Community Engagement Framework to support Council activities.: 100%</b>	The Community Engagement Framework has been drafted and has been placed on hold until the Local Government Act Review has been completed as will contain guidelines on the content required in Community Engagement Frameworks.
30%	→ <b>Actions 1.3.1.2 Framework Integration - Embed the Community Engagement Framework within Council activities.: 100%</b>	We are currently still waiting on the outcome of the Local Government Act review before we can finalise Council's Community Engagement Strategy - once this has occurred Council can make any necessary changes to our draft document and then ensure that all council activities follow the strategy.
62%	→ <b>Actions 1.3.1.3 Local Township Plans - Develop and review Township Plans; ensure items listed are considered in future budget decisions or source grant funding; report back on a six (6) monthly basis to communities on Township Plan progress.: 100%</b>	Reports on the current status of the Township Plans have been provided to the community. Township Plans are currently being updated by staff in readiness for another report to be prepared and available for the community.
40%	→ <b>Actions 1.3.1.4 Arts &amp; Cultural Strategy - Work with the Bay of Fires Arts Committee to review the Strategy and reflect changes in an update of the document.: 100%</b>	Conversations are still to occur with the Bay of Fires Arts Committee. We have asked for a meeting but as they were rebuilding this request was put on hold. Council staff will continue to work with this organisation with a view to reviewing the document.
0%	<b>Strategy 1.4 Foster a range of community facilities and programs which strengthen the capacity, wellbeing and cultural identity of our community.: 30 to 100</b>	

## ECONOMY

Current Co...	Goal	Update
59%	<b>Strategy 2.1 Develop and highlight opportunities which exist and can be realised in a manner that respects the natural environment and lifestyle of the Break O'Day area.: 30 to 100</b>	

48%	→ <b>Key Focus Area 2.1.1 Opportunities: Prepare and maintain an economic prospectus which details opportunities; infrastructure and land availability; and local resources.: 100%</b>	Activity in this Area has generally been focussed on responding to opportunities and activities which relate to the work of other organisations and whilst the Economic Development Officer role has been vacant we have still been making progress in this area. An increased focus on understanding Break O'Day population challenges is being targeted for the early part of 2021.
87%	→ <b>Actions 2.1.1.1 Economic Prospectus - Promote availability of the Economic Prospectus and maintain relevance as additional or updated information becomes available.: 100%</b>	The Prospectus is in the final proofing stages with view to be uploaded as a crucial tool for economic development on the website by the end of the FY
50%	→ <b>Actions 2.1.1.2 Irrigation Projects - Support the investigations by Tas Irrigation for construction of infrastructure servicing the eastern end of the Fingal Valley.: 100%</b>	Council participation in this project is ongoing with the General Manager attending the public launch of the proposed project at Avoca on 18/9/2020 which outlined the nature of the project. Option for a briefing to Councillors will be considered once the project progresses to the next stage of commitment to proceed. Project involves the establishment of a large dam north of Fingal off the Fingal- Mathinna valley with transmission via streams to cover the area through to Epping Forest.
0%	→ <b>Actions 2.1.1.3 Agriculture Opportunities - Research and examine potential opportunities to develop agriculture and horticulture within the Break O'Day Council area with a particular focus on the Fingal Valley.: 100%</b>	No activity at this stage, linked to Irrigation project
50%	→ <b>Actions 2.1.1.4 Circular Economy - Participate in projects focused on developing the Circular Economy at the regional and local level.: 100%</b>	Council is actively participating in the Aspire Circular Economy project being facilitated through NTDC. Local businesses are being referred to the ASPIRE project or in the situation where there is a substantial opportunity they are being referred to NTDC. Council continues to focus on integrating its recycling activities where possible in circular economy initiatives.
50%	→ <b>Actions 2.1.1.5 Population Strategy - Provide funding support and participate in the regional approach being delivered by Northern Tasmania Development Corporation (NTDC):. 100%</b>	Participation in NTDC Population Attraction program continues with the GM participating in meetings of the working group. Population attraction is linked to the Northern Tas jobs project which is a key part of attracting people to the State. Break O'Day Employment Connect project will feed into this project as well.
50%	→ <b>Actions 2.1.1.6 Growing the Population - Work with UTAs, Institute for the Study of Social Change to develop a clear understanding of the Break O'Day (BOD) situation and potential strategies Council can focus on to meet the challenges of population change.: 100%</b>	Contact has been made with the Institute of Social Change in relation to working with BODC to develop a greater understanding of the situation regarding our population. Contact has also been made with Lisa Denny who is a demographer previously working with UTAs to seek her assistance as she has a significant understanding of the Tasmanian situation. It is anticipated that a presentation will be made to Council in the next few months.
50%	→ <b>Actions 2.1.1.7 Aged Housing - Pursue investment in construction of Independent Living Units in the area.: 100%</b>	No direct action at this stage. Monitoring the situation regarding Council land at Annie Street and what opportunity may exist as this land is developed.
50%	→ <b>Actions 2.1.1.8 Public Housing - Lobby and work with the State Government and housing providers to build new public housing.: 100%</b>	No direct action at this stage. Council is aware of project being pursued by Centacare Evolve housing in relation to affordable housing
69%	→ <b>Key Focus Area 2.1.2 Tourism: Broadening, lengthening and improving the visitor experience through development of attractions and activities; promotion and signage; and great customer service.: 100%</b>	A broad range of activities is underway in this Area which reflects the important role that Tourism plays in the Break O'Day area. Sound progress is being made on the majority of the activities with the exception of the review of visitor information provision. Council officers continue to push this with East Coast Tasmania Tourism though it is unlikely that we will see an outcome in the current reporting year.

50%	→ <b>Actions 2.1.2.1 Visitor Information Provision - Work with East Coast Tasmania Tourism (ECTT) to strategically review the provision of visitor information services on the East Coast.: 100%</b>	Progress with this matter continues to be a source of some frustration due to the reliance on Tasmanian Government strategy for visitor information provision and need for East Coast Tasmania Tourism (ECTT) to provide leadership. BODC have included the item as a KPI within the Memorandum of Understanding with ECTT. In the first part of the year, discussions with ECTT have centered on a solution being brought into place to address the situation with Glamorgan-Spring Bay Council closing Visitor Information Centres. Tourism Tasmania engaged consultants to undertake an analysis and to develop a solution.
87%	→ <b>Actions 2.1.2.2 Marketing - Develop a winter marketing strategy for the area which aligns with Tourism Tasmania and East Coast Tasmania Tourism (ECTT) activities.: 100%</b>	<p>Both East Coast Tasmania Tourism and Tourism Tasmania have their own winter campaigns running that promote our region. The Communications Coordinator has been keeping abreast of these and looking for ways to leverage off of these.</p> <p>The Communications Coordinator has also been working on more promotion of the MTB trails in winter to continue growing our winter market in order to flatten the trough our local businesses experience at this time of the year.</p> <p>The local Destination Action Plan group and the Bay of Fires Winter Arts Festival is also being supported by Council both in funding and resourcing to enhance the Winter Arts Festival.</p>
83%	→ <b>Actions 2.1.2.3 Mountain Bike (MTB) Data - Collate Tourism data to develop a report on the impact that the MTB trails are having and identify gaps.: 100%</b>	<p>The Business Survey for the winter months has just been collated and includes a comparison year on year.</p> <p>The summer survey will be sent out at the end of February to our business data base and will include key findings and a copy of the winter data.</p> <p>The New resident survey has been sent to 532 people and has returns 148 surveys. The data to date reveals:</p> <ul style="list-style-type: none"> <li>• 59% of people moving to the area are from Tasmania</li> <li>• Around 50% of people move to our area for lifestyle</li> <li>• The majority of people moving to our area are over the age of 45</li> <li>• 51% have bought their property as a residence</li> <li>• 27% were influenced by the MTB trails to move here</li> </ul>
50%	→ <b>Actions 2.1.2.4 Bay of Fires Master Plan - Liaise with the State Government and other stakeholders to develop a Master Plan for the Bay of Fires area.: 100%</b>	A recommendation to Council at the February, 2021 Council meeting is to support the formation of a Steering Committee who will finalise the project scope and develop the Terms of Reference of the Steering Committee in readiness for funding opportunities. Parks & Wildlife have committed \$50,000 towards the cost of the project, leaving shortfall where we will have to seek external funding to complete the project
52%	→ <b>Actions 2.1.2.5 Visitor Information Sites - Redevelop information for tourism sites.: 100%</b>	Updated Information for the static visitor information sites is currently in development. The Communications Coordinator is working with East Coast Tasmania Tourism to ensure the information at each site is consistent with messaging that they have been promoting.
60%	→ <b>Actions 2.1.2.6 Fingal Valley Tourism - Support Fingal Valley Community groups to undertake tourism activities and projects.: 100%</b>	Covid is still impacting on the meeting of this group of volunteers to update the Destination Action Plan (DAP) for the Fingal Valley. When the Recreational Trails Strategy has been completed, projects will filter into the DAP as many of the projects that had been identified in the current DAP have either been completed or are being undertaken as part of the Drought Relief Project scheme.
100%	→ <b>Actions 2.1.2.7 St Helens Destination Action Plan (DAP) - Review involvement with the DAP Committee.: 100%</b>	<p>The CC has taken a step back from the DAP group and has relinquished her role as scribe.</p> <p>The group has been stepping up and they are currently working closely with the BOF WAF committee in order to help them grow their annual event.</p>
0%	<b>Strategy 2.2 Provision of relevant training and skills development programs to create a workforce for the future that meets the changing needs of business.: 30 to 100</b>	
41%	↳ <b>Key Focus Area 2.2.1 Employment: Create a variety of jobs that will reduce the seasonality of the local economy and provide ample opportunities for youth to remain in the area.: 100%</b>	The commencement of the Break O'Day Employment Connect project is a significant step forward in unlocking and facilitating employment opportunities in the Break O'Day area. Business support is another key related area with Council continuing to provide support in a number of areas.

50%	→ <b>Actions 2.2.1.1 Economic Development Assistance - Provide direct support for new and existing businesses wishing to establish or expand activities.: 100%</b>	Assistance to new and existing businesses is ongoing through Council officers pending recruitment of a new Economic Development Officer as well as the Break O'Day Business Enterprise Centre. Additional support was provided to existing businesses through the Care Call activities which occurred as part of Council's response to COVID 19. The St Helens VIC has been offering assistance to businesses to list on the Australian Tourism Data Warehouse.
50%	→ <b>Actions 2.2.1.2 Business Enterprise Centre (BEC) - Support the activities of the BEC with a focus on business start-ups and expansion of existing businesses.: 100%</b>	Ongoing support is being provided to the Business Enterprise Centre through referrals to the BEC and assisting their clients with information. BEC will provide a presentation to Council in March 2021 regarding activities and to secure ongoing support.
62%	→ <b>Actions 2.2.1.3 Jobs Action Package - Participate actively in the project being facilitated by the Fingal Valley Neighbourhood House FVNH) which focuses on addressing barriers to employment.: 100%</b>	<p>The Employment Partnership Project is now called Break O'Day Employment Connect (BODEC) and the project is being actively supported by Council's Community Services Project Officer and General Manager through participation in the Steering Committee. Project has commenced operations with the employment of Three employees have commenced in the roles of Jobseeker Connector, Employer Connector and Project Manager and premises for the project have been secured and are now operating with the official Launch occurred on Wednesday 30th September 2020 at the Fingal Valley Neighbourhood House and the Break O'Day Trade Training Centre.</p> <p>The Break O'Day Employment Connect (BODEC) project team is making traction within the jobseekers and businesses community. Jobseekers and business owners are now dropping in to the office, having connecting face-to- with the Project team and they are now achieving some great outcomes in terms of matching employees to valuable employment, as well as meeting the training needs of future project work, with positive employment outcomes.</p> <p><b>Job Seekers</b> - The Project team are presently managing the job seeker client career mentoring and the jobseeker client base has grown substantially. The project is exceeding the KPIs established for the project with a good number of employment outcomes achieved.</p> <p>Career Mentoring research, local modelling, policy/guideline and training packages are in development phase, these are on track to be completed and ready for implementation by the end of February.</p> <p>The Project team had secured funding to run a Traffic Control Course.</p>
0%	→ <b>Actions 2.2.1.4 Business Opportunities - Research and examine opportunities that could create jobs in Break O'Day (BOD):. 100%</b>	No direct activity in this area during the period
50%	<b>Strategy 2.3 Create a positive brand which draws on the attractiveness of the area and lifestyle to entice people and businesses to live and work in Break O'Day.: 30 to 100</b>	
50%	↳ <b>Key Focus Area 2.3.1 Brand Development: Undertake and identify opportunities to develop a positive brand for Break O'Day Council and the area.: 100%</b>	<p>Brand development for our region has been extremely positive and is reflected in visitation data collated as part of the Business Surveys. The Communications Coordinator worked with the Break O'Day Chamber of Commerce to develop St Helens as our Tassie's Top Tourism Town entry which we won. This has resulted in significant marketing of our area through the Spirit of Tasmania's networks. We will not see the benefits of this however until borders fully re-open.</p> <p>Marketing of the St Helens MTB trails has also resulted in a significant increase in visitation to the trails. Most recently Tourism Tasmania has funded FLOW MTB to develop two videos on our trails which will reach tens of thousands of viewers through FLOW's Channels. The Trails have also featured in numerous publications including Australian Mountain Bike, Revolution and MTB Australia magazines.</p>
0%	<b>Strategy 2.4 Support and encourage innovation and growth in the economy through local leadership; infrastructure provision; support services and customer focused service delivery.: 30 to 100</b>	
55%	↳ <b>Key Focus Area 2.4.1 Support: Integrate and simplify processes and services to facilitate the development and growth of businesses.: 100%</b>	Improvements in this area of service delivery are closely linked to a major State Government project, iPLAN and as such we have no control over progress. It is anticipated it will come on line this reporting year.



60%	→ <b>Actions 2.4.1.1 I-PLAN - Participate with the State Government I-PLAN project to enable online development queries and online submission of development applications.Result - simplified Council processes and integration with I-PLAN.: 100%</b>	Meeting held with State Government Representatives on 23rd July 2020 who provided an update and confirmed that trial platform is planned to be ready early 2021.Council staff have prepared Flow Charts for Approval Processes which are currently in Draft Format and soon to be Implemented.
50%	→ <b>Actions 2.4.1.2 Business Community Leadership - Support the development of strong leadership in the community to facilitate overall development and growth.: 100%</b>	Focus has been on supporting the Break O'Day Chamber of Commerce and Tourism as well as encouraging the growth of the St Helens DAP Committee

## ENVIRONMENT

Current Co...	Goal	Update
47%	<b>Strategy 3.1 Ensure the necessary regulations and information is in place to enable appropriate use and address inappropriate actions.: 30 to 100</b>	
47%	↳ <b>Key Focus Area 3.1.1 Appropriate Development: Encourage sensible and sustainable development through sound land use planning, building and design.: 100%</b>	Work in this area has been progressing steadily and generally relates to more strategic level work relating to the Break O'Day Planning Scheme and related documents. It is anticipated that some of this work will flow through into the next reporting year given the nature of the work and involvement of other parties.
50%	→ <b>Actions 3.1.1.1 Communication Improvements - Increase communication with local industry to continue to build an understanding of the critical changes in land use planning and other Development Services activities.: 100%</b>	Agenda's have now been formulated for key target audiences and training forums will be scheduled in the coming months. Current Development application load and staff vacancies and interrupted this planned action.
60%	→ <b>Actions 3.1.1.2 Regional Land Use Strategy - Actively participate in and support the review of the Northern Tasmania Regional Land Use Strategy.: 100%</b>	Council officers have been actively involved in the Text Amendments to the Regional Land Use Strategy. A review of Councils strategic planning documents remains high priority which will feed into Stage 2 - Mapping Amendments to the Regional Land Use Strategy.
50%	→ <b>Actions 3.1.1.3 Tasmanian Planning Scheme - Work with the Tasmanian Planning Commission regarding approval of the Local Provisions Schedule (LPS) which have been developed.: 100%</b>	The further information required by the Tasmanian Planning Scheme has been a significant body of work, this is now being finalised by Councils Consultant - GHD. The time taken to prepare the submission to the TPC has been disrupted due to GHD availability as well as the Senior Planner Vacancy.
25%	→ <b>Actions 3.1.1.4 Strategic Land Use Review - Commence review of strategic land use strategy with focus on population, township expansion and industrial land availability.: 100%</b>	A draft brief is currently being finalised to seek quotations from suitable consultants to carry out required review of strategic land use documents. The commencement and approach to work will be finalised upon appointment on consultant.
50%	→ <b>Actions 3.1.1.5 Climate Change Action - Secure financial and human resources for priorities in the Break O'Day Climate Change Action Plan 2020.: 100%</b>	Councillor Working Group priority to review 2013 MMP risk assessments. Funding opportunities to implement Council's Climate Change Action Plan 2020 continue to be sought.
48%	<b>Strategy 3.2 Increase the community's awareness of the natural environment, the pressures it faces and actions we can take to sustain it and what it provides.: 30 to 100</b>	

48%	↳ <b>Key Focus Area 3.2.1 Enjoying our Environment: Provide opportunities to access and learn more about our environment and the ways it can be enjoyed in a sustainable manner.: 100%</b>	Environmental awareness activities are ongoing in key areas such as waste reduction. This will increase in importance as the Tasmanian Government becomes more active with a statewide approach.
45%	↳ <b>Actions 3.2.1.1 Community Activation - Undertake activities which increase awareness and participation in Natural Resource Management and recognition of achievements.: 100%</b>	Community and landholders provided with information and advice on natural values, issues and their management, such as rabbits, shorebirds, weeds, river and flood management. Support for summer activities being planned.
50%	↳ <b>Actions 3.2.1.2 Waste Reduction - Undertake community education and activities focused on waste reduction and minimisation.: 100%</b>	<p>A focus on waste reduction is a key part of Council activities in a number of areas:</p> <ul style="list-style-type: none"> <li>• A full page advert in the Local Break O'Day Directory which features what CAN go in your recycle bin as well as WTS open hours</li> <li>• Campaign of KNOW YOUR WASTE posts were featured on our Facebook page over the Dec-January period - These posts pointed back to our website and waste info as well as the Recycle Coach App.</li> </ul> <p>After this campaign we have seen an increase in users of the App.</p>
38%	<b>Strategy 3.3 Undertake and support activities which restore, protect and access the natural environment which enables us to care for, celebrate and enjoy it.: 30 to 100</b>	
38%	↳ <b>Key Focus Area 3.3.1 Land Management: Develop the financial and human resources to undertake projects and activities which address environmental issues such as weeds and land degradation.: 100%</b>	Solid progress with a range of activities in this area continues to be made. Implementation of the Dog Management Policy continues through a range of activities.
65%	↳ <b>Actions 3.3.1.1 Land Management Activities - Secure financial and human resources for projects to rehabilitate degraded land and sustain soil productivity.: 100%</b>	Break O'Day Drought Weeds project is progressing, providing farmer support with a third of the \$30,000 grants funds taken up and more Drought Weeds projects being developed. New funding opportunities explored and promoted include TFGA Landcare Action Grants Program (Rd3), Weed Action Fund (Rd2) and Safe Havens fund.
15%	↳ <b>Actions 3.3.1.2 Activity and Condition Review - Investigate soil and water management performance by works and land development projects to identify planning and management improvements.: 100%</b>	Development and works cases still to be identified to establish baselines for later monitoring of soil and water management through to their initial use stages.
45%	↳ <b>Actions 3.3.1.3 Weed Action Plan - Implement activities within the plan including control measures; education and compliance.: 100%</b>	Weeds are being controlled on Council's properties, including waste management facilities and roads. Spanish heath and burghan controlled at St Helens Aerodrome. Landholders and community volunteers are also tackling weeds on their land and public land, such as sea spurge on Blanche Beach. Positive outcomes for compliance work (Patersons curse at St Helens) and education efforts ('Weed of the Month' and web page information updated).
35%	↳ <b>Actions 3.3.1.4 Best Practice Activities - Facilitate weed, pest and disease hygiene protocols and best practice in Council operations and promote benefits in industry.: 100%</b>	Weed and disease hygiene and management information to be included in Development Services Dept. training sessions planned for February for stakeholders in building, development/planning and real estate sectors.
50%	↳ <b>Actions 3.3.1.5 Dog Management Policy - Secure a formal cooperative dog management arrangement with Parks and Wildlife Services.: 100%</b>	Further successful informal cooperation underway over the summer, including joint community lead education/enforcement initiative. Formal arrangements for ongoing cooperation to be sought directly with the head of Parks & Wildlife Service.



15%	↳ <b>Actions 3.3.1.6 Urban Green Infrastructure - Develop a street guide and survey further "Green Infrastructure" issues and opportunities (ie St Marys as the first township): 100%</b>	Work scheduled for second half of year, to develop street tree guide for townships and review Green Infrastructure opportunities.
32%	<b>Strategy 3.4 Recognise and alleviate the issues and risks to the environment from our use and the risk to us from a changing environment (for example flood and fire): 30 to 100</b>	
32%	↳ <b>Key Focus Area 3.4.1 Water: Develop and implement strategies and activities to reduce the risk of flooding, inundation and erosion within our rivers, estuaries and coastal areas.: 100%</b>	Progress in this Area is less than what has been planned, however good progress has been made towards completion of the St Marys Flood Mitigation project which is now all but completed.
15%	↳ <b>Actions 3.4.1.1 George River Catchment and Bay - Review catchment, water quality and riparian issues and management priorities - action and collaboration on pollution issues and catchment water quality priorities.: 100%</b>	A riparian-gorse issue identified by Drought Weeds project on Ranson River and downstream; but previous catchment management studies and issues not yet reviewed.
20%	↳ <b>Actions 3.4.1.2 South Esk River - Review catchment, water quality and riparian issues and management priorities - action and collaboration on pollution issues and catchment water quality priorities.: 100%</b>	Riparian issues highlighted by investigation of flood and riparian vegetation at St Marys. Previous catchment management studies and issues not yet reviewed.
15%	↳ <b>Actions 3.4.1.3 Catchment Riverworks - Facilitate projects to stabilise and protect priority stream reaches; identify critical sites threatening the natural stability of river systems from 'rivercare' programs and plans and the status of streams.: 100%</b>	Follows review of priorities for the George and South Esk catchments river systems (3.4.1.1 & 3.4.1.2), with actions to follow later in the year.
75%	↳ <b>Actions 3.4.1.4 St Marys Flood Mitigation - Complete construction of the St Marys Rivulet Flood Levee and update St Marys Flood Management Plan priorities.: 100%</b>	Project and grant funding extended to end April 2021. Groom Street flood levee construction completed (bar one flood gate), automated flash flood warning system developed to testing stage and field work completed for flood modellers to test options for managing vegetation in the channel below Story Street.
35%	↳ <b>Actions 3.4.1.5 Manage Lower George Flood Risk - Implement Lower George Floodplain Action Plan with Riverworks Trust and secure funding for flood and river management works as well to undertake flood studies to quantify the risks.: 100%</b>	Council and Riverworks Trust have secured Natural Disaster Risk Reduction Grants funding for an Impact Assessment project to examine the consequences of possible changes in river course over the George River Floodplain.

## INFRASTRUCTURE

Current Co...	Goal	Update
61%	<b>Strategy 4.1 Be proactive infrastructure managers by anticipating and responding to the growing and changing needs of the community and the area.: 30 to 100</b>	

61%	<p>↳ <b>Key Focus Area 4.1.1 Community Facilities: Provide community facilities that encourage participation and supports the lifestyle of residents and growing visitor numbers.: 100%</b></p>	<p>Only a couple of identified activities in this area though progress with engagement activities was restricted due to the situation with Covid-19 but will be completed by the end of the reporting year.</p>
40%	<p>↳ <b>Actions 4.1.1.1 St Helens Sports Complex Master Plan - Carry out user consultation, review current land use and future land use demands - drafting of concept site plans for future proposals and develop costings for prioritised projects.: 100%</b></p>	<p>Initial draft conceptual master plans developed for consultation. COVID-19 as caused some disruption to planned consultation process - Community Services are currently rescheduling planned consultation period. A letter inviting comments and identifying user group representatives have been sent.</p>
82%	<p>↳ <b>Actions 4.1.1.2 Old Tasmanian Hotel - Complete Stage 2 Capital Upgrades to the Old Tasmanian Hotel - lift, disabled access and entrance way):. 100%</b></p>	<p>Works Schedule on track for Completion prior to end February 2021 with an official opening event planned for 15th April 2021</p>
65%	<p><b>Strategy 4.2 Work with stakeholders to ensure the community can access the infrastructure necessary to maintain their lifestyle.: 30 to 100</b></p>	
67%	<p>↳ <b>Key Focus Area 4.2.1 Towns: Create townships that are vibrant and welcoming through improvements to infrastructure such as streetscapes, parking, safety and signage.: 100%</b></p>	<p>Good progress continues to be made with improving the streetscapes of our townships through a number of construction projects. Important work relating to car parking in St Helens and St Marys is now being given priority.</p>
82%	<p>↳ <b>Actions 4.2.1.1 Streetscapes - Prepare a detailed plan and costings for the next stage of the St Helens Streetscape Project, including the upgrade of the intersection of the Esplanade and Cecilia Street.: 100%</b></p>	<p>A plan has been developed for the next stage of the St Helens Streetscape Project (eastern side of Cecilia Street, between Circassian Street and Georges Bay Esplanade). The project is listed in Council's four year capital projects budget with construction proposed during the 2021-2022 financial year.</p> <p>Works include the renewal of footpath, kerb &amp; channel and the reconfiguration of parking bays and the Cecilia Street/ Georges Bay Esplanade intersection to improve sight distance for motorists. The design also includes the provision of pedestrian crossing points that coincide with access points on the western side of Cecilia Street.</p> <p>Project costing is currently being updated based on current market rate construction costs for consideration by the Council in preparing the Capital Works Budget 2021/2022.</p>
62%	<p>↳ <b>Actions 4.2.1.2 St Marys Parking Strategy - Develop a car parking strategy for St Marys providing a long term plan for off-street parking.: 100%</b></p>	<p>Strategy development is to be addressed January to June 2021.</p> <p>Request for quotations were invited from local contractors to extend, seal and line mark the area behind the St Marys Community Hall, bounded by the hall, the tennis court and the op-shop. A contractor was selected and work scheduled to commence in the latter half of February 2021.</p>
57%	<p>↳ <b>Actions 4.2.1.3 St Helens Parking Strategy - Develop a car parking strategy for St Helens providing a long term plan for off-street parking.: 100%</b></p>	<p>Work commence in November 2020 on the the development of the car park on the corner of Cecilia and Quail Streets which had been prior to November been progressing through approvals process. Works at the end of December are 80% completed. The main part of the car park has been sealed and line marked and new decorative concrete pedestrian areas constructed.</p> <p>Strategy development is to be addressed between January and June 2021.</p>
62%	<p>↳ <b>Key Focus Area 4.2.2 Telecommunications: Ensure residents and visitors can access telecommunication services such as NBN and mobile phone coverage where they are living and visiting.: 100%</b></p>	<p>Council officers have been working with Optus who secured the contract to upgrade mobile communications along the Great Eastern Drive. Council recently approved construction of 2 new towers south of Falmouth. The provision of a Small Cell at Mangana has been pursued with Telstra and a potential site identified. Telstra continue to work on resolving the problems with Ansons Bay but are yet to commit funds to resolving the problem with a poor site selection and infrastructure design.</p>

62%	<p>→ <b>Actions 4.2.2.1 Telecommunications - Monitor the roll-out of the Mobile Black Spot Program and advocate for the installation of small cell technology to service Mangana and the surrounding area.: 100%</b></p>	<p>The following Key mobile Black Spots in the Break O'Day Council area have been identified and include:</p> <ol style="list-style-type: none"> <li>1. Tasman Highway west of St Helens to Weldborough. Placement of a Tower at Little Plain would greatly improve coverage and would not need to be a high tower</li> <li>2. Tasman Highway around Chain of Lagoons</li> <li>3. Ansons Bay, resolution of the tower siting issue.</li> </ol> <p>Council is also examining an opportunity for Bushfire relief funding to establish a small cell at Mangana.</p>
46%	<p><b>Strategy 4.3 Develop and maintain infrastructure assets in line with affordable long-term strategies.: 30 to 100</b></p>	
50%	<p>→ <b>Key Focus Area 4.3.1 Waste Management: Provide access to services and facilities which support a sustainable lifestyle.: 100%</b></p>	<p>Council continues to focus on a range of Waste Management and minimisation activities which are important to developing a sustainable approach for Council. Progress is proceeding as planned. It is noted that Council taking responsibility for the household waste collection service is not noted in the activities for the year but this has occurred.</p>
50%	<p>→ <b>Actions 4.3.1.1 Green Waste Recycling - Produce weed-free green mulch for sale on a cost recovery basis at the Scamander and St Helens Waste Transfer Stations.: 100%</b></p>	<p>Annually council receives in the order of 6,000 cubic metres of bulk green waste at its waste transfer stations, predominantly at St Helens. Composted green waste produced at St Helens (double shredded and aged) during 2020 has been made available to the public on a cost recovery basis. Composting temperatures reached are sufficient to sterilise weed and plant seeds and prevent later re-germination. Material pricing was considered by the Council at the October ordinary meeting of Council.</p> <p>Green waste received at Scamander and St Marys waste transfer stations is single shredded and allowed to compost. Further processing to a fine mulch is not financially viable given the lower volume of green waste received at these transfer stations. The option of screening stockpiled mulch to separate composted material for later sale is currently being considered. Decomposition temperatures will be monitored post the next shredding campaign to support the assessment of the materials suitability as a weed-free commodity.</p>
58%	<p>→ <b>Actions 4.3.1.2 Inert Landfill Resource Recovery - Investigate re-use/recovery options and sales opportunities for concrete, soil and other non-asbestos containing builders waste currently placed at the St Helens Waste Transfer Station.: 100%</b></p>	<p>Council has limited inert landfill space available.</p> <p>Investigations are proceeding into the financially viable recovery of concrete, bricks, ceramics and non-asbestos cement sheeting. In the short term these materials are being stockpiled for future recovery. Potential uses as clean landfill, drainage fill and road base are under investigation and in alignment with environmental regulation.</p> <p>Other materials, such as soil, clays and gravels can be used as clean fill. Options are being considered for internal re-use by the Council for old land-fill site remediation and possible civil projects.</p> <p>Pilot trials to incorporate gyprock (plaster board) and untreated/unpainted construction timber collected and stored at waste transfer stations will be undertaken during 2021.</p>
58%	<p>→ <b>Actions 4.3.1.3 Waste Management - Participate in the Northern Tasmania Waste Management Group (NTWMG) activities to achieve improvements in waste reduction and resource recovery;: 100%</b></p>	<p>Break O Day Council is an active member of the Northern Waste Management Group (NTWMG) contributing to the Waste Minimisation Levy which fund NTWMG activities.</p> <p>During the period 1 October to 31 Dec 2020 the NTWMG:</p> <ul style="list-style-type: none"> <li>• Waste Minimisation Grants 2020 - Funding was allocated to 12 regional projects that demonstrated innovation and measurable outcomes in waste reduction and re-use.</li> <li>• Conducted Kerbside Co-mingled Recycleable bin audits across the region including the Break O'Day municipality. Audit results to be provided in the near future.</li> </ul>

58%	<p>→ <b>Actions 4.3.1.4 Inert Waste Landfill - Develop Scamander Waste Transfer Station as an Inert Landfill Site - address environmental regulatory requirements to enable progression to the design and costing of Inert Waste Cells.: 100%</b></p>	<p>Break O'Day Council submitted an Environmental Effects Report to the Tasmanian EPA in 2016 by which it was proposed to establish an inert landfill at the Scamander Waste Transfer Station. The Scamander site is considered suitable for the proposed activity considering: the current activity and the ease of operation it provides; its historical use as a putrescible landfill; and the appropriate distance from surrounding sensitive land use areas.</p> <p>The proposal is for the site to continue being used as a waste transfer station. The proposed extension of activity includes accepting inert waste to be landfilled on top of an area previously used for putrescible landfilling. The EPA tabled four (4) matters for resolution that relate to</p> <ul style="list-style-type: none"> <li>i) Leachate management from an inert landfill site;</li> <li>ii) Groundwater and surface water monitoring program;</li> <li>iii) The consideration of landfill gas, in relation to the likelihood of occurrence and any risk management measures proposed, if deemed necessary.</li> <li>iv) The consideration of subsidence of the underlying putrescible landfill from placing inert materials on top of older waste cells. The current matters for resolution are being addressed and no delay in responding to the regulator are anticipated</li> </ul> <p>Each item is in the process of being assessed and includes the need for additional water sampling to be undertaken, with additional sampling bores to be installed at January 2021. Additional water quality assays will be reviewed by the EPA in early 2021. The EPA has not committed to a definitive timeframe to provide the Council with additional advice or requirements at this time and the project remains on track.</p>
100%	<p>→ <b>Actions 4.3.1.5 Glass Reuse - Investigate options and verify by Cost Benefit Analysis the separation and re-use opportunities for glass collected in Kerbside Co-mingled Recyclables waste stream and glass collected at Municipal Waste Transfer Stations.: 100%</b></p>	<p>Glass collected by Council follows two paths:</p> <ul style="list-style-type: none"> <li>i) In the Kerbside Comingled Recyclables waste stream, that is efficiently transported and separated at JJ's Waste recovery facility at Launceston. Typically glass contributes about 40% by weight of kerbside co-mingled recyclables or up to 240tonnes per annum.</li> <li>ii) Through placement in glass bins at Council's Waste Transfer Stations. This material is transported to the Scamander WTS and stockpiled. At the present time it is not cost effective to recover the low volumes of material collected and stockpiled.</li> </ul> <p>The Tasmanian Government has announced its intention to introduce a Container Deposit Scheme. The scheme was announced in June 2019 and is intended to be operational by 2022. The scheme will change the way glass containers are currently collected and is likely to serve to somewhat lower waste handling costs to the Council.</p> <p>Glass recovery and re-use will remain an ongoing activity for the council.</p>
0%	<p>→ <b>Actions 4.3.1.6 Single Use Plastics - Single-use Plastics Policy approval and implementation.: 100%</b></p>	<p>A Single Use Plastics Policy is yet to be developed with a draft to be provided to Council for discussion and subsequent endorsement before the end of the 2020/2021 financial year.</p>
44%	<p>→ <b>Key Focus Area 4.3.2 Roads and Streets:Develop a well-maintained road network that recognises the changing demands and requirements of residents and visitors.: 100%</b></p>	<p>Progress in this Area has been slow due to a range of factors including dealing with the Department of State Growth and developing an acceptable solution for the Wrinklers area at the northern end of Scamander.</p>
62%	<p>→ <b>Actions 4.3.2.1 State Road Network - Pursue upgrades to State Government road infrastructure assets (Tasman Highway) to improve safety and reliability. Result, network quality.: 100%</b></p>	<p>An ongoing activity, where discussions are held with State Growth on network maintenance and upgrade projects and include:</p> <ul style="list-style-type: none"> <li>• Safety and Maintenance concerns of the Esk Main Road between Fingal, St Marys township and St Marys pass.</li> <li>• The Great Eastern Drive - multiple projects including the need to seal the road shoulders between Scamander and the bottom of the St Marys pass,</li> <li>• Binalong Bay Road Upgrade and handover to State Growth</li> <li>• Tasman Highway Upgrade (Diana's Basin to St Helens)</li> </ul>

50%	<p>→ <b>Actions 4.3.2.2 Municipal Road Network - Complete transfer of the responsibility of Binalong Bay Road to the State Government.:</b> 100%</p>	<p>The Department of State Growth are proceeding with shoulder widening works to Binalong Bay Road from Tuckers Arm to Cray Court. Road widening comprises: 3.1m lane width, 1m sealed shoulder and 0.5m gravel verge. Tenders were advertised in late September 2020 with site survey work completed in December 2020. A construction period Feb to April 2021 has been tentatively advised but is yet to be confirmed.</p> <p>Council's General Manager has written to the Department of State Growth seeking detail on the Department formally taking over control of Binalong Bay Road and is awaiting a response.</p>
0%	<p>→ <b>Actions 4.3.2.3 Strategic Road Plan - Update Council's plan to identify routes of strategic importance and urgency for the purpose of securing future road upgrade funding.:</b> 100%</p>	<p>No action in the quarter ending December 2020, due to resourcing other priorities.</p>
62%	<p>→ <b>Actions 4.3.2.4 Scamander Wrinklers Entrance - Finalise approvals and undertake construction works to enhance the northern entrance of Scamander at Wrinklers Lagoon Bridge.:</b> 100%</p>	<p>On the 20 April, 2020 Council mailed all ratepayers of Scamander a letter seeking feedback on a conceptual plan that had been done as part of the Great Eastern Drive Roadside Stop Design Study.</p> <p>As part of the overall project, Council needed to address:</p> <ul style="list-style-type: none"> <li>· The issue of safety for cars entering and exiting the site safely;</li> <li>· New turning signage from the highway entry; and</li> <li>· A new toilet block.</li> </ul> <p>At the Ordinary Meeting of Council July 2020, the Council endorsed the following officer recommendations:</p> <p>That taking into account the community comment:</p> <ol style="list-style-type: none"> <li>1. Council restrict the project to the area between the dune and the road referring all other matters to Parks &amp; Wildlife Service to address as it is outside Council's leased area.</li> <li>2. Council design and build a toilet facility in approximately the same location as the existing toilet facility which blends with the surrounding environment.</li> <li>3. That Council utilise the existing bus shelter at Wrinklers; and</li> <li>4. That Council undertake the traffic movement improvements as identified with the Traffic Impact Assessment to improve the flow of traffic at the site and to correct the issue of sight distance that has occurred since the upgrade of the Wrinklers Bridge located on the Tasman Highway. Actions are currently being addressed.</li> </ol> <p>The project is currently subject to a Reserve Activity Assessment, Project build costs are being finalised.</p>
45%	<p>→ <b>Key Focus Area 4.3.3 Recreational Facilities: Support an outdoor, active and healthy lifestyle for residents and visitors through a range of recreational facilities including walking trails, bike trails and other identified infrastructure.:</b> 100%</p>	<p>This is a very substantial Area of activity and there has been good solid progress. A number of large construction projects have now been completed and whilst there is now a focus towards operation and maintenance of the MTB trails there is also an increased focus on developing the pipeline of projects through strategic work.</p>
100%	<p>→ <b>Actions 4.3.3.1 Georges Bay Foreshore Trail - Undertake construction of the trail from St Helens Wharf to Homelea (rock walkway and bridge structures).:</b> 100%</p>	<p>The \$2.1 million project fully funded by the Australian Government through the Community Development Grants Programme was completed at the end of October 2020 followed by a 'soft' opening for public use prior to the November long weekend.</p> <p>Liberal Senator for Tasmania Claire Chandler officially opened the new trail on 19 November 2020, which she said enhances the already strong appeal of the coastal town as one of Tasmania's best holiday destinations.</p>
50%	<p>→ <b>Actions 4.3.3.2 Walking Trails Network - Liaise with stakeholders responsible for trails to ensure a coordinated and logical approach to trail upgrading and maintenance for priority trails.:</b> 100%</p>	<p>Work has progressed with Parks &amp; Wildlife Service to continue upgrading of their walking trail infrastructure as part of the Drought Communities Program.</p>

25%	→ <b>Actions 4.3.3.3 St Helens to Binalong Bay Link - Complete the project to a shovel ready stage and pursue funding.: 100%</b>	Scope of project and detail is being developed by Council's Works Department as part of preparation of information for future lobbying activities.
100%	→ <b>Actions 4.3.3.4 St Helens MTB Network - Complete construction of the Network including support infrastructure.: 100%</b>	All trails completed and open for public use as November 21 2020. Trail network now in maintenance program status and managed by council staff.
100%	→ <b>Actions 4.3.3.5 Bay of Fires Trail - Complete trail head infrastructure and re-route of the Blue Tier Trail.: 100%</b>	Trail works completed with new carpark and BlueTier Trail realignment trail completed and open for public use as of 21 November 2020. Bay of Fires Trail and Blue Tier Trail both now commence at the new carpark (Poimena) with the original Blue Tier Trail start has been reverted back to walking trail only under Parks and Wildlife control.  Mountain Bike trails and affiliated infrastructure are under maintenance status by council staff.
5%	→ <b>Actions 4.3.3.6 Skills Track / Pump Track - Examine options to establish a skills / pump track in the St Helens area.: 100%</b>	Locations for a pump track will need to be investigated and identified with community engagement required seeking feedback on options. Due date is at risk of not being met. Likely revised due date June 30 2021. Funding and delivery (contract award) of these components are not likely to be in 2020/21 fy.
25%	→ <b>Actions 4.3.3.7 St Helens MTB Network - Increase the engagement of the businesses and the community in the development and operation of the trails.: 100%</b>	Business information sessions have resumed following the disruption with COVID with a session undertaken on 3/9/2020 which was attended by approx. 35 persons. Part of the session focussed on gaining participation in the management and operation of the trails with a few interested persons putting up their hand. Briefing Pack had been prepared previously and was provided to interested parties.
25%	→ <b>Actions 4.3.3.8 MTB Events - Identify ongoing opportunities for activation of the MTB Network by identifying Local / State / National / International events.: 100%</b>	Current focus is on Dragon Trail MTB which has now been rescheduled to occur in March 2021. Working with organisers of multi-day trail event across both St Helens and Blue Derby networks.
16%	→ <b>Actions 4.3.3.9 Fingal to St Marys Trail - Develop a Master Plan for a rail trail between St Marys and Fingal.: 100%</b>	This project is still on hold as we are waiting on the completion of the Recreational Trails Strategy. This project has been identified by the community as one of high interest.
15%	→ <b>Actions 4.3.3.10 St Marys Trail - Undertake a Feasibility Study for a walking / bike trail between Mt Nicholas and Elephant Pass subject to receipt of external funding.: 100%</b>	This project is still on hold as we are currently waiting on the completion of the Recreational Trails Strategy.
61%	→ <b>Actions 4.3.3.11 MTB Network Operation - Develop and implement operational / maintenance plan for the MTB trail networks.: 100%</b>	Continuing to revise the maintenance plan from lessons learned and understanding resourcing required now that the whole network is complete. Focus on dealing with weather events such as high rainfall and winds has now been added to the documentation being prepared
15%	→ <b>Actions 4.3.3.12 Recreational Trails Strategy - Develop a strategy encompassing walking and bike trails for the Break O'Day area.: 100%</b>	Funding secured to undertake development of the Strategy. Preparation of Brief to consultants commenced.

## SERVICES

Current Co...	Goal	Update
59%	<b>Strategy 5.1 Improve accessibility to a range of quality services and programs by advocating and pursuing for local delivery.: 30 to 100</b>	



56%	→ <b>Key Focus Area 5.1.1 Health: Retain and expand local provision of disability, preventative, chronic and acute health care services including pursuing innovative healthcare delivery options.: 100%</b>	Activity in this Area is generally focussed around Council supporting service delivery where required. Resolution of the situation with the old St Helens hospital continues to be a source of frustration.
50%	→ <b>Actions 5.1.1.1 Local Services - Strengthen relations with Royal Flying Doctor Service (RFDS) to increase the number of services to be delivered within our community.: 100%</b>	Unfortunately no conversations have occurred with the Royal Flying Doctors service as to how they wish to manage the continuation of services with Break O'Day subject to funding being offered. The RFDS are currently trying to fill the Co-ordinator's role for this project and once same has been filled, Council will make contact with RFDS to confirm their plans for the continuation of the delivery of these services on the ground.
56%	→ <b>Actions 5.1.1.2 Old St Helens Hospital - Lobby and work with the Department of Communities Tasmania to review the outcomes of the community engagement process and to determine the future use of this site.: 100%</b>	The old St Helens Hospital is still being used as a Respiratory Clinic where Covid testing occurs. Unfortunately no time limit has been provided. The community feedback was provided to the Department of Communities Tasmania and they had requested that Council support the development of a business plan based on the feedback but Council declined to contribute any funds to this project on the basis that it was a Government owned facility. Council has asked that the Department undertake a high level feasibility assessment of the ideas put forward by the community to determine which might be examined further.
55%	→ <b>Actions 5.1.1.3 Local Service Delivery - Works with the NGO's on the Mental Health Directory and to undertake a community wide survey to understand the needs of health service delivery within Break O'Day (BOD) along with identified gaps.: 100%</b>	Production of the Mental Health Directory is ongoing and its revision currently falls under the Suicide Trial site program. This project is reviewed every 2 months with necessary amendments made if there has been a change and a new version is produced of the Mental Health Directory - this is ongoing
62%	→ <b>Actions 5.1.1.4 Doctors - Build on the relationship with OCHRE Health to ensure consistency of Medical Practitioners and service delivery.: 100%</b>	Ochre Medical practice still currently have a full contingency of doctors servicing the Break O'Day region. Council staff when asked by the Practice Manager, assist where practicable.
62%	→ <b>Key Focus Area 5.1.2 Youth: 100%</b>	Activity in this Area continues to develop as opportunities arise.
64%	→ <b>Actions 5.1.2.1 Local Government - Work with St Helens District High School (SHDHS) and St Marys District School (SMDS) with support of a video conferencing format, to guide them on the functions of Local Government and empower them to engage in workshops and Council Meetings.: 100%</b>	Community Services Project Officer is engaging in a process of informally developing a framework, in conjunction with the young people of Youth Collective North East Tasmania (YCONNECT). The framework will be developed by the young people for the young people.
61%	→ <b>Actions 5.1.2.2 Work Experience - Support the development of a work experience program for young people through the Employment Partnership Project.: 100%</b>	Employment Partnership Project is now called Break O'Day Employment Connect (BODEC) Three employees have commenced in the roles of Jobseeker Connector, Employer Connector and Project Manager. Operational Project Planning, incorporating transport solutions are currently being mapped out. BODEC Official Launch is on Wednesday 30th September 2020 at the Fingal Valley Neighbourhood House and the Break O'Day Trade Training Centre.
60%	→ <b>Actions 5.2.1.1 THRIVE - Maintain working relationship with THRIVE and participate in their activities.: 100%</b>	THRIVE are currently reviewing their work plan to ensure that they are capturing the needs of all of our community members. Community Garden and Thrive Build projects are currently being reviewed as to sustainability and potential growth.
65%	<b>Strategy 5.2 Work collaboratively to ensure services and service providers are coordinated and meeting the actual and changing needs of the community.: 30 to 100</b>	
70%	→ <b>Key Focus Area 5.2.1 Mental Health: Improve the mental health of our community through stability in service delivery and a holistic approach to the provision of services locally.: 100%</b>	Limited activity in this Area.

70%	<p>↳ <b>Actions 5.2.1.2 Suicide Prevention - Maintain involvement in the Suicide Prevention Trial and continue to work with the committee on delivering the programs for a further 12 months.: 100%</b></p>	<p>This project's funding completes on 30 June, 2021 after an extension. Safe Chat Cafe and Community Response Committee will continue after the funding has finished. Safe Chat Cafe provides opportunities to seek information over a coffee and have a chat with a trained volunteer.</p>
64%	<p>↳ <b>Key Focus Area 5.2.2 Education &amp; Skills Training: Improve education and skills training opportunities and encourage greater personal development through delivery of programs locally which meet the needs of industry and the community. Implement outcomes of the BDO Report.: 100%</b></p>	<p>The primary focus on education and skills training is happening through Break O'Day Employment Connect. Conversations have occurred with the Principal of the St Helens District High School regarding concerns with the lack of VET courses in 2021 and the operation of the Trade Training Centre</p>
64%	<p>↳ <b>Actions 5.2.2.1 Employment Partnership Project - Participate in the project being facilitated by the Fingal Valley Neighbourhood House (FVNH) including supporting the operations of the local steering committee.: 100%</b></p>	<p>Employment Partnership Project is now called Break O'Day Employment Connect (BODEC) and the project is being actively supported by Council's Community Services Project Officer and General Manager through participation in the Steering Committee. Project has commenced operations with the employment of Three employees have commenced in the roles of Jobseeker Connector, Employer Connector and Project Manager and premises for the project have been secured and are now operating with the official Launch occurred on Wednesday 30th September 2020 at the Fingal Valley Neighbourhood House and the Break O'Day Trade Training Centre.</p> <p>The Break O'Day Employment Connect (BODEC) project team is making traction within the jobseekers and businesses community. Jobseekers and business owners are now dropping in to the office, having connecting face-to- with the Project team and they are now achieving some great outcomes in terms of matching employees to valuable employment, as well as meeting the training needs of future project work, with positive employment outcomes.</p> <p><b>Job Seekers</b> - The Project team are presently managing the job seeker client career mentoring and the jobseeker client base has grown substantially. The project is exceeding the KPIs established for the project with a good number of employment outcomes achieved.</p> <p>Career Mentoring research, local modelling, policy/guideline and training packages are in development phase, these are on track to be completed and ready for implementation by the end of February.</p> <p>The Project team had secured funding to run a Traffic Control Course.</p>
60%	<p>↳ <b>Key Focus Area 5.2.3 Transport: Facilitate a range of transport options that support movement within and outside the Break O'Day area.: 100%</b></p>	<p>Transport barriers are becoming of increasing concern.</p>
59%	<p>↳ <b>Actions 5.2.3.1 Local Transport Network - Work with young people through the Employment Partnership Project to address transport barriers.: 100%</b></p>	<p>Transport has now been identified as a barrier to employment for Break O'Day within the Break O'Day Employment Connect (BODEC) project. BODEC Project team are also working with the local Taxi provider in trying to secure additional licensed Taxi drivers to support the most vulnerable members of our community.</p> <p>There have been some preliminary investigations performed for the potential for Uber to locate on the East Coast of Tasmania and in summary, there is not enough of a population to support the program.</p> <p>The Project team are also researching a ride share option that is delivered out of the South Eastern Employment hub.</p>
60%	<p>↳ <b>Actions 5.2.3.2 Transport Gap Analysis - Examine the outcomes of previous engagement activities and work with young people through the Employment Partnership Project to address transport barriers.: 100%</b></p>	<p>Transport has now been identified as a barrier to employment for Break O'Day within the Break O'Day Employment Connect (BODEC) project. BODEC Project team are also working with the local Taxi provider in trying to secure additional licensed Taxi drivers to support the most vulnerable members of our community.</p> <p>There have been some preliminary investigations performed for the potential for Uber to locate on the East Coast of Tasmania and in summary, there is not enough of a population to support the program.</p> <p>The Project team are also researching a ride share option that is delivered out of the South Eastern Employment hub.</p>
62%	<p>↳ <b>Actions 5.2.3.3 Learner Driver Mentor Program - Recruit and train additional mentors to support the program.: 100%</b></p>	<p>A promotion calling for volunteers has been implemented and promoted via community group channels, BODC facebook page and both of the community Neighbourhood Houses.</p> <p>1 new mentor is being inducted in February and will be safely supervising learners by March.</p>

45%	<b>Strategy 5.3 Ensure Council services support the betterment of the community while balancing statutory requirements with community and customer needs.: 30 to 100</b>	
45%	↳ <b>Key Focus Area 5.3.1 Service Delivery Improvement: 100%</b>	A number of service delivery improvements have been implemented in Development Services which will not only streamline processes but free up resources.
60%	↳ <b>Actions 5.3.1.1 Service Delivery Improvements - Review and implement business process improvements to existing planning and building processes with an aim to improving customer service delivery and timeframes for processing.: 100%</b>	<p>ct 09, 2020 - Jake Ihnen - Various internal improvements implemented to date includes:</p> <ul style="list-style-type: none"> <li>A) Implementation of Pre Lodgement Assessment Process, incorporating referral processes and increased customer service;</li> <li>B) Implementation of Formalised Review &amp; Delegate authorisation process;</li> <li>C) Implementation of Formalised Customer Enquiry Procedure &amp; Formalised approach to Customer Service Enquiries;</li> <li>D) Draft flowcharts for Pre Lodgement Advice &amp; Planning Approval process underway</li> <li>;E) Draft flowcharts underway for Building approval processes (Notifiable and Permit works);</li> </ul>
10%	↳ <b>Actions 5.3.1.2 Development Information - Review and simplify information relating to undertaking development including Fact Sheets and Website information for re-occurring enquiries.: 100%</b>	Oct 09, 2020 - Jake Ihnen - Substantial increase in Development Application received required re diversion of resources from this project. Some preliminary works has been completed in this space - resources to be allocated to progress
50%	↳ <b>Actions 5.3.1.3 Emergency Management Volunteers - Undertake training with people who have responded to Council's call out for volunteers with regard to emergency situations.: 100%</b>	It was hoped to utilise a model developed by Red Cross to train our volunteers. Currently Red Cross are working up a new model - once same is complete, we will meet with Red Cross to see if the revised models fits with what we would like to see our volunteers train in with regard to community assistance during an event.
60%	↳ <b>Actions 5.3.1.4 Municipal Emergency Management Plan - Review and adopt the Plan in line with the Tasmanian Emergency Management Plan.: 100%</b>	Review of our Municipal Emergency Management Plan will be undertaken in July in line with State Government guidelines. Council staff are currently waiting on the results of a review by TasPol and the State Emergency Service in relation to the mountain bike agency plan that had been developed in consultation with emergency responders.