

Getting it right – together



FAQ

Here are answers to some of the most common questions about bin tags.



Why are bin tags being introduced?

To reduce contamination in waste and recycling and help residents understand what goes where. By increasing our community's understanding of what can and can't go in your waste and recycling bins – **we can reduce our overall waste costs together.**



What does a red tag mean?

It means items were found in your bin that don't belong there. The tag will show what needs to be removed.



Why wasn't my bin collected?

Your bin may not have been collected because contamination has continued after a warning.

Bins may not be emptied if they are:

- too heavy
- overfilled
- unsafe to empty
- not presented correctly for collection
- not a Council-issued bin

A tag will usually be left explaining the issue.



What do I need to do if my bin wasn't collected?

Remove the incorrect items and place your bin out again on your next collection day.



Will my bin always be checked?

Bins may be checked from time to time, and trucks also have cameras that help identify contamination.



Does recycling go to landfill anyway?

No. Recycling is only sent to landfill when it is contaminated and this comes at a significant cost to our community.



What happens if I keep getting it wrong?

If contamination continues, your bin may not be collected until the issue is resolved.



Where can I find more information?

You can check your waste calendar or visit:

www.bodc.tas.gov.au/property/waste/



Top tip

Put your bins out the night before collection and bring them back in after they've been emptied.



Get it right. Keep costs down.